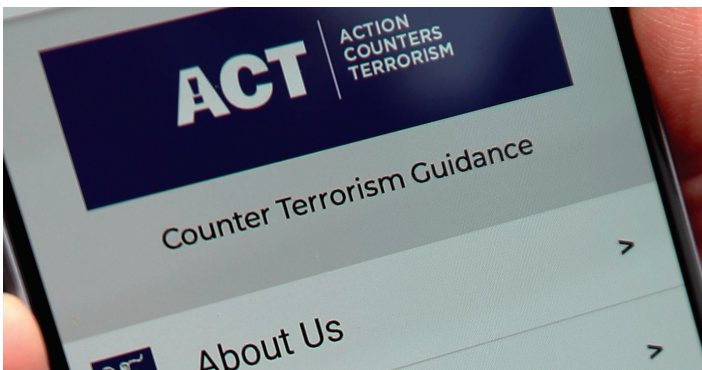


23 July 2021

NATIONAL BULLETIN

Call to action for ACT App users: re-install request



The ACT App is especially designed to be a platform to provide useful guidance on all aspects of protective security. To improve the performance, functionality and security of the ACT App the software is being updated. Whilst the user will notice very little difference you can be reassured these changes ensure the user has the best and fastest experience possible.

As we move to the latest technology, older slower versions of the App will cease to function. To ensure you have the latest version it is recommended that you uninstall URIM & the associated data from your Apple or Android device & reinstall the current version from the relevant Apple or Android App Store. Simply search "URIM" in the Google Play Store, or Apple App Store – whichever is needed for your device. Login with your organisation-specific username/password.

The ACT App is designed for Business Users, supporting them as they work to protect and prepare their customers, staff and premises from the threat of terrorism and seek to deliver the requirements of the anticipated Protect Duty legislation.

'Enterprise' users who have the app installed centrally on their work device should not need to do anything, as the switch will be handled directly, by IT departments.

Currently used by over 450K users, the ACT App gives :-

- Practical advice and guidance to help you protect your business, plus information on how to respond in the event of an attack
- Information on CT Policing's suite of ACT training products, plus access to the online e-Learning package
- Suite of NaCTSO guidance videos
- Latest reference documents and publications
- ACT online reporting form and confidential hotline
- Emergency response and post-incident guidance
- Live-time news updates from UK Protects

SIGN UP FOR THE ACT APP

The ACT App provides useful guidance on all aspects of protective security and is also being used for COVID-19 messaging in addition to CT specific messaging.

1 Download the Urim app from the [Google Play](#) or [Apple Store](#).

2 Email ct@highfieldlearning.com to request a user name and password.

Please note access is for business/professional use only.

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