

## Business Improvement District Baseline Agreements

<b>Library Service</b>	
<b>Service Manager</b>	Mike Brook, Library Services Manager/ Yvonne Aubrey, Newbury Library Supervisor
<b>Service provided, Number of Staff and Equipment</b>	Public Library Service, loan of books, DVDs and other items, PC access for the public and wi-fi, enquiry service, mobile library base. 28 people, approx 18FTE
<b>Specification</b>	Open 49.5hpw including Thursday evening to 7pm and 9.30 to 5 on Saturday. Open hours may be slightly reduced 2017-18
<b>Performance Measure</b>	Visitor figures, items borrowed,
<b>Non Compliance Procedure</b>	N/A
<b>Boundary Area</b>	Service provided for all. Borrowing items requires proof of address to be provided but use of the library for reference, browsing or for PC access is available to anyone.